

Aidan House

Bed & Breakfast, Stratford-upon-Avon

11 Evesham Place, Stratford-upon-Avon, Warwickshire, CV37 6HT

Telephone: 01789 292824 **Email:** enquiries@aidanhouse.com

Booking & Terms

Check-in / Check-out

Check-in is from 4:00pm to 8:00pm. For guests arriving in Stratford early, we are usually available to check you in before midday, but your room may not be available until later. Guests arriving by car are welcome to park in our spaces before 4:00pm if you wish to walk into town. If you are using public transport and arriving in Stratford before 4:00pm with bags, please email or phone us and if we are available, we will arrange an early check-in for you. If you anticipate arriving later than 8:00pm please contact us. We are not able to accommodate arrivals after 10:00pm.

Parking

We have sufficient car parking spaces for one space per guest room. If two occupants of a room are each bringing a car, please check availability with us in advance.

Payment

We accept payment in British Pounds in cash and by card. To cover the cost of processing, we make a surcharge of 3% for payment by credit cards and overseas debit cards. No surcharge is made for payment with a debit card from a UK bank. We will accept a cheque only if it is received two weeks prior to your stay. We accept deposits paid through our online booking facility using PayPal (PayPal accept a debit or credit card if you do not have a PayPal account). We do not make a surcharge for using a credit card for the payment of the deposit

Cancellation

Our cancellation policy is designed to be fair to our guests but also to protect our livelihood. Booking rooms and then cancelling them, particularly at short notice means that they often cannot be re-let. Please do not book a room unless you are certain you are coming. We ask for a 10 percent non-refundable deposit at the time of booking. If you cancel room/s less than a week before your stay, we will invoice you for 70 percent of the total cost of the room/s for nights we are unable to re-let them.

Smoking

The house is strictly a no smoking zone. If you are a smoker, then you are welcome to smoke in the front garden where we provide an ash tray for butt ends. Please respect this policy for the comfort of our family and our other guests.